

The Rosebine Clinic Privacy Notice

April 2018

The privacy notice is provided at the initial consultation and is available via the Rosebine Clinic Facebook page.

Your personal details and health record are collected

- a. through the use of the online booking system (powered by 1oto8)
- b. by Clare Goddard when you complete the health consultation on your first visit.

The information will be used

1. to identify you as a client of Clare Goddard
2. to enable Clare Goddard to make contact with you by text, phone, email or messaging for the purposes of arranging appointments, providing information in relation to your treatment and information relating to The Rosebine Clinic
3. for your safety, in the event that a health issue arises and an emergency contact is required
4. to keep a record of your health in order to plan appropriate treatment and to maintain a record of treatments provided.
5. to manage the accounts

The information will be kept confidential and will not be shared unless you have given your permission.

You have the right to withhold information. Your treatment will be based upon the information that you provide both in written and verbal form.

You have right of access to your information, free of charge, within one month of your request.

If you wish to update the information held about you or request that your information be deleted, please contact Clare Goddard by email: clare@therosebineclinic.co.uk

Your data will be retained for 7 years following your last treatment from Clare Goddard. After this time it will be destroyed.

If you think there is a problem with the way Clare Goddard is handling your data you can complain to the ICO: ico.org.uk/for-the-public/

Clare Goddard is registered with the Information Commissioner's Office, reference number: ZA322584